

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Report**

On **January 14, 2011**, **Morgan Truck Body, LLC** decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: **January 20, 2011** \_\_\_\_\_

Furnish the manufacturer's identification code for this recall (if applicable): **N/A**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Morgan Truck Body, LLC**

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

**Brian L. McCafferty, Director of Risk Management & Warranty**

Telephone Number: \_\_\_\_\_

**(610) 286-2223**

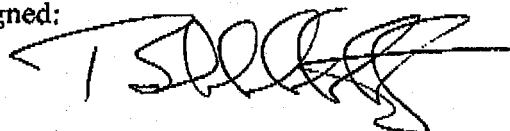
Fax No.:

**(610) 286-2220**

Name and Title of Person who prepared this report.

**Brian L. McCafferty, Director of Risk Management & Warranty**

Signed:



'Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s) \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ .Model(s):  
**Morgan 2010**

Production Dates: Beginning: **2/15/10** Ending: **5/21/10**

VIN Range: Beginning: (see attached) Ending: (see attached)

Vehicle Type: **Truck** \_\_\_\_\_ Body style: **16' Cutaway Parcel Van**

Descriptive information which characterizes/ distinguishes the recalled vehicles from those model vehicles not included in the recall:

**16' Penske Consumer Rental Cutaway Parcel Van, Body Model Year 2010**

~~Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ .Model(s):~~

~~Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_~~

~~VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_~~

~~Vehicle Type: \_\_\_\_\_ Body style: \_\_\_\_\_~~

~~Descriptive information which characterizes/ distinguishes the recalled vehicles from those model vehicles not included in the recall:~~

~~Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ .Model(s):~~

~~Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_~~

~~VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_~~

~~Vehicle Type: \_\_\_\_\_ Body style: \_\_\_\_\_~~

~~Descriptive information which characterizes/ distinguishes the recalled vehicles from those model vehicles not included in the recall:~~

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

**41%**

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

**Model: Morgan/Penske Consumer-Rental Cutaway Parcel Van**

**Year: 2010**

**Number of Vehicles Potentially Affected by the Recall: 729**

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: **30%**

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

**Recall Model was selected based on the fact that these are the only vehicles manufactured with the body mounting configuration that is the subject of this recall. The trucks with the subject body mounting configuration were exclusively 16' Consumer Rental, cutaway parcel vans, and were manufactured exclusively for Penske.**

### III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

**The mounting components installed exclusively on the trucks subject to this recall include twelve (12) – “Z”-shaped mounting brackets, six(6) on the driver’s side and six (6) on the passenger’s side – all under the body frame rail.**

Describe the cause(s) of the defect or noncompliance condition.

**The defective “Z”-mounting bracket system was installed without proper testing to ensure the structural integrity of the parcel van body mount.**

Describe the consequence(s) of the defect or noncompliance condition.

**The “Z”-mounting brackets are subject to bending and, in extreme cases (e.g., severe overloading, accident damage, etc.) individually are subject to breaking. If multiple “Z”-mounting brackets break, the parcel van body may lower onto the chassis frame rail. In an extreme circumstance (i.e., multiple broken brackets), the parcel van body touching the frame rail may cause interference between the walk ramp and the fuel line, and may pull away from the chassis cab.**

Identify any warning which can (a) precede or (b) occur.

**In the event multiple “Z”-mounting brackets break, a gap will appear between the chassis cab front wall and the parcel van body, the parcel van body may rest on the bumper, and the parcel van long rail (above the axle location only) may slip over the outside of the chassis frame rail.**

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

**N/A**

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

**N/A**

#### IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

**January 14, 2011: Penske notified Morgan that one (1) of the 2010 16' consumer rental parcel vans had multiple broken "Z" -mounting brackets, and when the walk ramp in this vehicle was used, it made contact with the fuel line, causing a nick in the fuel line.**

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

#### V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

**The defect is remedied by replacing all twelve (12) of the 5" independent "Z" mounting brackets with six (6) hat-shaped 47 1/2" cross-members connecting the driver's-side frame rail with the passenger's-side frame rail.**

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

**The recalled component/assembly ("Z" mounting brackets) are each 5" in length (parallel to the truck frame) and are mounted six (6) per side on the chassis frame rail.**

**The remedy component/assembly are hat-shaped cross-members, 47 1/2" in length, running perpendicular to the chassis frame rail.**

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

**The production remedy was identical to the recall remedy.**

#### VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

**The only purchaser affected by this recall is Penske Truck Leasing. Penske has been notified by Morgan and is assisting/facilitating with tracking the affected vehicles and remedying the situation. We do not foresee any problems with implementing this recall.**

#### VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

**N/A**

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.